

# DATA-ENHANCED BEHAVIORAL HEALTH

CCA Analytics is invested in helping our clients enhance workplace wellbeing and improve behavioral health. We accomplish this through a data-driven program that leverages our behavioral health and organizational expertise to address your population's most pressing wellbeing needs.

## Data Analytics

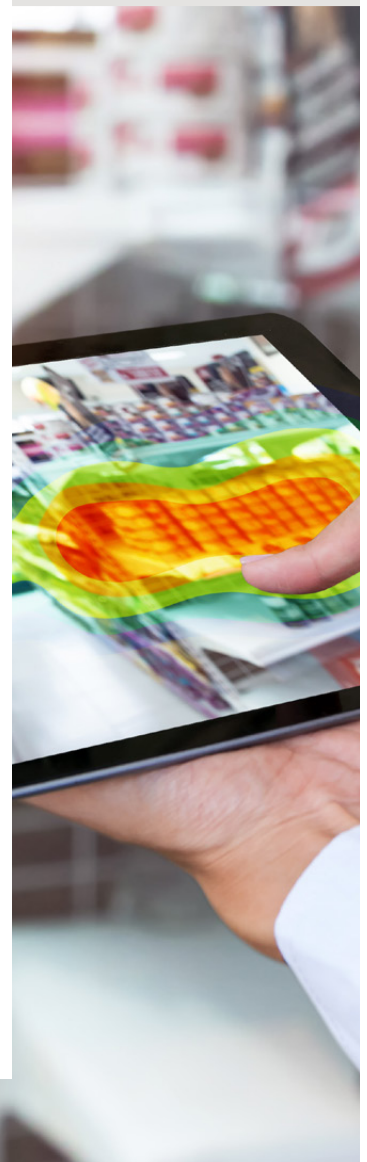
Through a comprehensive data analysis, we are able to discern patterns in behavioral health care usage—which benefits members are using frequently, the most pervasive and acute needs across the organization, and which locations, departments, or job classes account for the highest behavioral healthcare utilization. The analysis involves minimal effort on your part. CCA Analytics does the heavy lifting to review, aggregate and synthesize the information you provide.

## Outcomes Report and Consultation

Leveraging the findings of the diagnostic, CCA Analytics provides a detailed report or behavioral health usage "heat map." This heat map informs the types of interventions that could more cost-effectively address behavioral health needs, broken down by location, department and job class, when indicated.

**The result is a behavioral health solution that's completely bespoke to your organization.**

(continued)



# Diagnostic Process and Methodology

## 01 Establish preliminary goals



## 02 Review data

02

Utilization reports ( medical, pharmacy, workers' compensation, EAP, Telehealth)

Plan documents (plan design, contracts)

Stage data (census, job descriptions, medical, pharmacy and workers' compensation claims)

## 03 Map where utilization and claims are highest



Location  
Department  
Job class

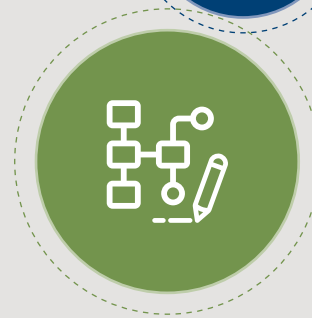
## 04 Implement data-informed program customizations

04

Employee training on behavioral health and indicators of problems

Management training and coaching

Onsite counseling and consultation



## About CCA Analytics

CCA Analytics leverages expertise in the fields of behavioral health consulting and diagnostics to develop and apply innovative methodologies that result in increased values of client healthcare offerings and greater savings through data-driven auditing.